

Classification: OFFICIAL
King George V House, King George V Road, Amersham, Bucks, HP6 5AW
Tel: 01494 729000 | Fax: Select Fax No
www.chiltern.gov.uk | www.southbucks.gov.uk



Bob Smith
Chief Executive

Tel: 01494 732178
Email: bsmith@chiltern.gov.uk

17 October 2017

Dear Candidate,

Thank you for your interest in this key role within our organisation. Chiltern and South Bucks Councils are both forward looking, ambitious authorities. We embarked on a shared service journey over 4 years ago now and you will be joining us at an exciting time on that journey. The Planning Service is the final service to be integrated into a single delivery team and the challenge now is to deliver on expectations that we can provide an exemplar service.

As Chief Executive I am delighted at the steps both Councils have taken over the last 4 years. Whilst of course there have been some very challenging times in that period, I'm particularly pleased that as we bring this phase of our shared service experience to a conclusion that we have been able to maintain very high levels of performance across all of our services. Equally important to me is that we have also achieved all of this change whilst maintaining high levels of staff satisfaction.

Chiltern and South Bucks is an attractive and very popular part of the country. That brings a number of challenges that as our Head of Planning and Economic Development we will expect you to lead on. Whilst unemployment is very low, house prices are amongst the highest in the country and providing a continuing supply of affordable housing is one of our most significant challenges, particularly when you take into account that a large part of the area is designated Green Belt. Additionally, we have major infrastructure projects taking place across the District, with HS2 and Cross rail construction underway and a proposed 3rd runway at Heathrow right on our doorstep. One thing is for sure, as our Head of Planning and Economic Development, you will not be bored!

Planning across both Councils is one of those high performing services and we are very proud of what we have achieved so far. However, we strive to be even better. As our new Head of Service we want you to transform this good service into an excellent, customer focused service. We don't want to settle for 'good enough', we want to be the best. So if you can help us achieve that we would really like to hear from you.



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Thank you again for your interest and I look forward to receiving your application.

Yours sincerely,

A handwritten signature in black ink, which appears to read 'Bob Smith'.

Bob Smith
Chief Executive
Chiltern District Council and South Bucks District Council