

## Joint Waste Team

King George V House,  
King George V Road,  
Amersham,  
HP6 5AW



Joint Waste Team

### **Chiltern and Wycombe District Councils Bulky Special Household Waste Collection Service - Terms and Conditions**

We reserve the right to assess the application and determine whether or not your property is suitable for a bulky special household waste collection (collections for large items), and the waste collections items that are suitable for us to collect (please see below). The bulky special household waste collection service applies to domestic households only.

- By agreeing to pay for the service you will be accepting the terms and conditions
- There is a collection charge of £39 per 3 suitable bulky special household waste items.
- All suitable items must be presented outside for collection by 7am (07.00) on the specified day of collection.
- All suitable items of waste must be left together as close as possible to the edge of the boundary of the property, as close to the highway or access road as possible, easily accessible for the crews and presented in a safe fashion which does not cause any obstruction or danger to the public.
- Items will not be collected from inside houses or outbuildings, or from up or down steps.
- The collection point for properties with difficult access e.g. flats, shall be agreed with Chiltern and Wycombe District Councils prior to the collection. If a site visit is required to establish a collection point, this will be subject to an additional fee if applicable.
- Once a booking has been made for the bulky special household waste collection, additional items cannot be added.
- Once a booking has been made for the bulky special household waste collection, items cannot be swapped or replaced.
- If a booking is cancelled after 1pm (13.00) on the preceding Friday (or if a bank holiday, the last working day) before the scheduled collection, no refund will be given.
- If a booking is cancelled before 1pm (13.00) on the preceding Friday (or if a Bank Holiday, the last working day) before the scheduled collection, a refund will be made subject to an administration fee (see our current fees and charges, available online).
- This service is for household waste only and no DIY, commercial or industrial waste will be collected.
- In order to be collected, all items must match the description given at the time of booking the bulky special household waste collection.
- Any items stored within bulky items put out for collection MUST be removed prior to collection. This includes removing food and liquids from fridges and freezers.

Contact: Joint Waste Team

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